



# HOTEL TRITONE

## INCLUSIVE HOTEL

**Best Western** and **L'abilità Onlus** working together to welcome guests with Autism Spectrum Disorders (ASD).

Best Western Italia and L'abilità Onlus have launched a project dedicated to guests with Autism Spectrum Disorders.

Inclusive Hotel is the name of the initiative and it aims to guarantee an **absolutely positive** stay in the hotel to people with **Autism Spectrum Disorders**, both children and adults together with their families and their caregivers.

This guide is dedicated to those who want to **start travelling again**.

The **services** and **strategies** listed in the guide are helpful in organizing the trip and ensure a positive and welcoming experience in the hotel, guaranteeing a sense of **wellness** and **inclusion**.

To supplement the information provided **Augmentative and Alternative Communication Tables** on the hotel itself and on the destination can be found in the dedicated rooms.

**We wish you a pleasant stay.**

## General Information

The **Best Western Hotel Tritone** is located in **Venice Mestre** in **Viale Stazione, 16**.

The hotel staff has been **trained** and is **aware** of the characteristics of people with **autism spectrum disorders**, of their special needs, and knows how to make the hotel **fully inclusive**.

Riccardo Frasson is responsible for the Inclusive Hotel project at **Best Western Hotel Tritone**.

You can contact them by e-mail at [riccardo.frasson@hoteltritonevenice.com](mailto:riccardo.frasson@hoteltritonevenice.com) or by phone on +39 041 5383125.

**Do not hesitate to contact them:**

- for more information
- to book a room that is adequate to the needs of a person with ASD
- to communicate any special needs
- to communicate your time of arrival



## Check-In and Check-Out

The lobby of the **Best Western Hotel Tritone** has comfortable sofas, large windows, illuminated with round spotlights, 1 internet point, self-service station with lemon-flavored water and Venetian biscuits.

The lobby is about 60 sqm and at peak times **crowding** and **increased waiting times** could induce **sensory overload**.

During the day the most crowded times are:

- between 8:00am and 12:00am
- between 03:00pm and 07:00pm

It is therefore advisable to check-in and check-out outside these hours.

The hotel recommends web check-in for a faster procedure and the possibility of handing the keys in a more reserved area.



## Common areas

💡 There is lighting with ceiling spotlights.

🎵 There is some music in piped music held at a medium volume.

spaces	location	characteristics
<b>Bathroom</b>	Ground Floor	<ul style="list-style-type: none"><li>• Bathrooms divided for men and women, illuminated with ceiling spotlights and furnished in classic style with light-colored marble.</li><li>• Electric dryers and paper towels available on request.</li><li>• There are no room fragrances. Cleaning is carried out with professional scented products.</li></ul>
<b>Breakfast Room</b>	Ground Floor	<ul style="list-style-type: none"><li>• Room furnished in classic Venetian style: predominant Venetian red color, with mirror corner and wall painting with a view of Venice, large windows overlooking the outdoor patio, lighting with ceiling spotlights.</li><li>• Covered outdoor patio, with black tables and chairs, adorned with jasmine, bamboo and evergreen plants, bordering the Parking.</li></ul>
<b>Lobby</b>	Ground Floor	<ul style="list-style-type: none"><li>• Large Hall in classic Venetian style, with comfortable sofas, 1 internet point, self-service counter with flavored water and Venetian biscuits.</li></ul>



## Room

The rooms dedicated to clients with ASD are equipped with features that can **help** in the case of **atypical sensory reactivity**:

- there are no neon lights but soft lighting
- the room is located far from noise sources
- cleaning products are fragrance free
- air fresheners are not used

The **bedding** is white and a duvet is available to guests. The bed is equipped with 2 sheets, 1 duvet and a non-sack duvet cover.

For specific needs, guests are allowed to bring with them their own **personal items** (**blankets** or **cushions**) and the staff will make the bed.

The windows can only be opened to vasistas, they are equipped with security hook. The rooms can be completely darkened with blackout curtain.

The minibar is equipped with two 50cl water bottles, 1 Coke Cole in can, 1 Fanta in can, 1 sweet snack, 1 salty snack. There is a tray with kettle for hot drinks, tea bags and infusions, and a Nespresso machine for coffee. There is a TV on the wall, 1 desk with chair, 1 storage unit for luggage, gold-coloured tubes protruding from the ceiling for clothes.

It is possible to request room service by typing on the phone on no. 24, from 06:00am to 10:00am, or through a doorhanger for the order of room service, to be left hanging on the handle outside the door of the room by 06:00am.

Please contact the Reception at n. 9 for any **assistance** you may need.

You will also find **augmentative and alternative communication** material in your room concerning:

- Breakfast menu
- Rules of behaviour
- Communication tables
- An information sheet on Mestre



## Breakfast Room

The Breakfast Room is located in the **Best Western Hotel Tritone**.

**A table will be reserved** for you in an area of the restaurant free from anything that could induce sensory processing disorder, away from busy passageways.

At the restaurant:

- Breakfast: from 06:00am to 10:00am
- Lunch and Dinner: not available

The times of **increased client influx**, that may lead to a higher risk of sensory overload are: from 8:00am to 10:00am

The music is audible via TV, music channel Radio Birichina, at medium volume (possibility to lower at will).

Guests can bring their **own food and drink** at the table.

If you communicate any **special needs** in advance, the hotel kitchen will do their best to satisfy your requests.

You will also find in your room, the breakfast menu with **augmentative and alternative communication** symbols.



## Hotel Information

The Hotel is located in front of the Venice-Mestre railway station (about 150 meters from the station entrance) with the Saba Parking Station closeby - there is an agreement for guests equal to € 14.00 every 24 hours after entry.

The area is served by many bus lines of the Venetian consortium ACTV.

At about 60 meters in Piazzale Favretti there is a bus terminal to/ from Marco Polo Venice Airport and Canova Treviso.

Venice island can be reached by train. Regional trains are available every 10 minutes from 07:00am to 09:00pm (less frequent after 21). Tickets are available at the ticket offices inside the station.

To return from Venice S. Lucia take any regional train, regardless of the final destination, Venice-Mestre reference station; last regional train departs from Venice S. Lucia about 00:20. Journey time about 15 minutes.

Alternatively, you can take the ACTV bus line 2, available every 10 minutes, whose corresponding stop is located on the same side of the Venice Mestre FS Station.

The hotel is an ideal starting point for many exciting trips: the Venetian Villas of the Brenta Riviera, Padua, Vicenza, Verona, or the charming hills near Treviso.